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To: Commissioner for Patents for Examiner Richard Sukyoon Woo Group Art Unit 3639	Facsimile No.: 703/872-9306
From: Lourdes Perez Legal Assistant to Wing Yan Mok	No. of Pages Including Cover Sheet: 20
Message: Enclosed herewith: <ul style="list-style-type: none">• Transmittal Document; and• Response to Office Action.	
Re: Docket No: YOR920010031US1	Serial No. 09/832,438
Date: Thursday, June 16, 2005	
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JUN 16 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Liu et al.

Serial No.: 09/832,438

Filed: April 10, 2001

For: Apparatus and Methods for
Maximizing Service-Level-Agreement
Profits

35526

PATENT TRADEMARK OFFICE
CUSTOMER NUMBER

§ Group Art Unit: 3639
§
§ Examiner: Woo, Richard Sukyoon
§
§ Attorney Docket No.: YOR920010031US1
§

Certificate of Transmission Under 37 C.F.R. § 1.8(a)

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Alexandria, VA 22313-1450, facsimile number (703) 872-9306
on June 16, 2005.

By: 

Lourdes Percz

TRANSMITTAL DOCUMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450


Sir:

ENCLOSED HEREWITH:

- Response to Office Action.

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 50-0510. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 50-0510.

Respectfully submitted,



Wing Mok
Registration No. 56,237
AGENT FOR APPLICANTS

Duke W. Yee
Registration No. 34,285
ATTORNEY FOR APPLICANTS

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By: 

Lourdes Perez

RESPONSE TO OFFICE ACTION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 50-0510. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 50-0510.

In response to the Office Action dated March 30, 2005, please amend the above-identified application as follows:

Listing of Claims begins on page 2 of this paper.

Remarks begin on page 9 of this paper.